### Tuesday 27th Feb

### Edinburgh Training & Conference Venue

### St Mary St

### EH1

* **8:30 – 9:00** Registration
* **09:00 Leading Change** – Gerry Cavanagh
* **10:00**  **Data & Measurement** – Matt Tite
	+ **Measurement for Prediction vs Reporting**
	+ **Pareto Charts**
	+ **Introduction to the 7 Steps of Measurement**
	+ **4 Types of Measures : Outcome/Process/Balancing and Structure**
* *Coffee Break – During Session*
* **12:15 - 12:45** Lunch Break
* **12:45 – 16:30 Data & Measurement Cont’d**
	+ **Building measurement into an Aim statement**
	+ **How to get to a baseline**
	+ **Run charts**
	+ **SPC Charts**
	+ **SPC & Interpretation**
* *Coffee Break – During Session*
* **16:30 – Coaching Time**
* **17:30 – Close of Session**

## SESSION 2 : AGENDA

# Planning for Quality Cohort 6

