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| Quality Academy**Quality Improvement :: C16 :: S2****Tuesday, September 17th 2019 09:00 – 16:30**SHSC, Crewe Road | **NHS Lothian paths.png** |
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|  | **A G E N D A** |  |
|  | **- Registration from 08:30 -** |  |
|  | **MORNING SESSION (includes break during session)** |  |
|  | Project Charter Catch-upData & Measurement for Improvement* PDSA
* 3 faces of Measurement
* 7 steps of Measurement
* Types of Measures
* Driver Diagrams
 | Matt Tite |
|  | **--- LUNCH BREAK ---** |  |
|  | **AFTERNOON SESSION (includes break during session)** |  |
|  | * Building Measurement into an Aim Statement
* Getting to a baseline
* Run Charts
 | Matt Tite |

LEARNING OUTCOMES

By the end of day 2, participants should be able to:

* differentiate between measurement for performance, research and improvement
* describe outcome, process and balancing measures for their specific project
* construct a Driver Diagram
* create a Run Chart