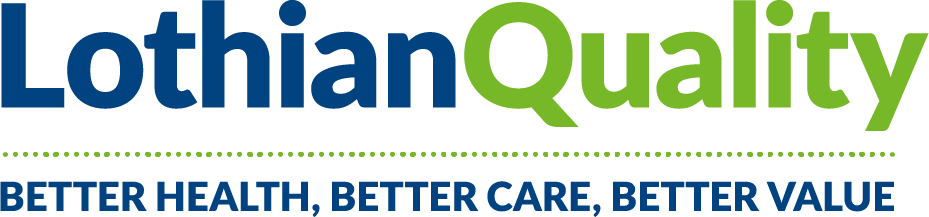
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| --- | --- | --- | --- |
| Quality Academy  **Quality Improvement :: C16 :: S2**  **Tuesday, September 17th 2019 09:00 – 16:30**  SHSC, Crewe Road | | | **NHS Lothian paths.png** |
|  | |  |  |
|  | | **A G E N D A** |  |
|  | | **- Registration from 08:30 -** |  |
|  | **MORNING SESSION (includes break during session)** | |  |
|  | Project Charter Catch-up  Data & Measurement for Improvement   * PDSA * 3 faces of Measurement * 7 steps of Measurement * Types of Measures * Driver Diagrams | | Matt Tite |
|  | **--- LUNCH BREAK ---** | |  |
|  | **AFTERNOON SESSION (includes break during session)** | |  |
|  | * Building Measurement into an Aim Statement * Getting to a baseline * Run Charts | | Matt Tite |

LEARNING OUTCOMES

By the end of day 2, participants should be able to:

* differentiate between measurement for performance, research and improvement
* describe outcome, process and balancing measures for their specific project
* construct a Driver Diagram
* create a Run Chart