

# REPORTING OF ENTERIC PATHOGENS IN MICROBIOLOGY

## Quality issue / initial problem

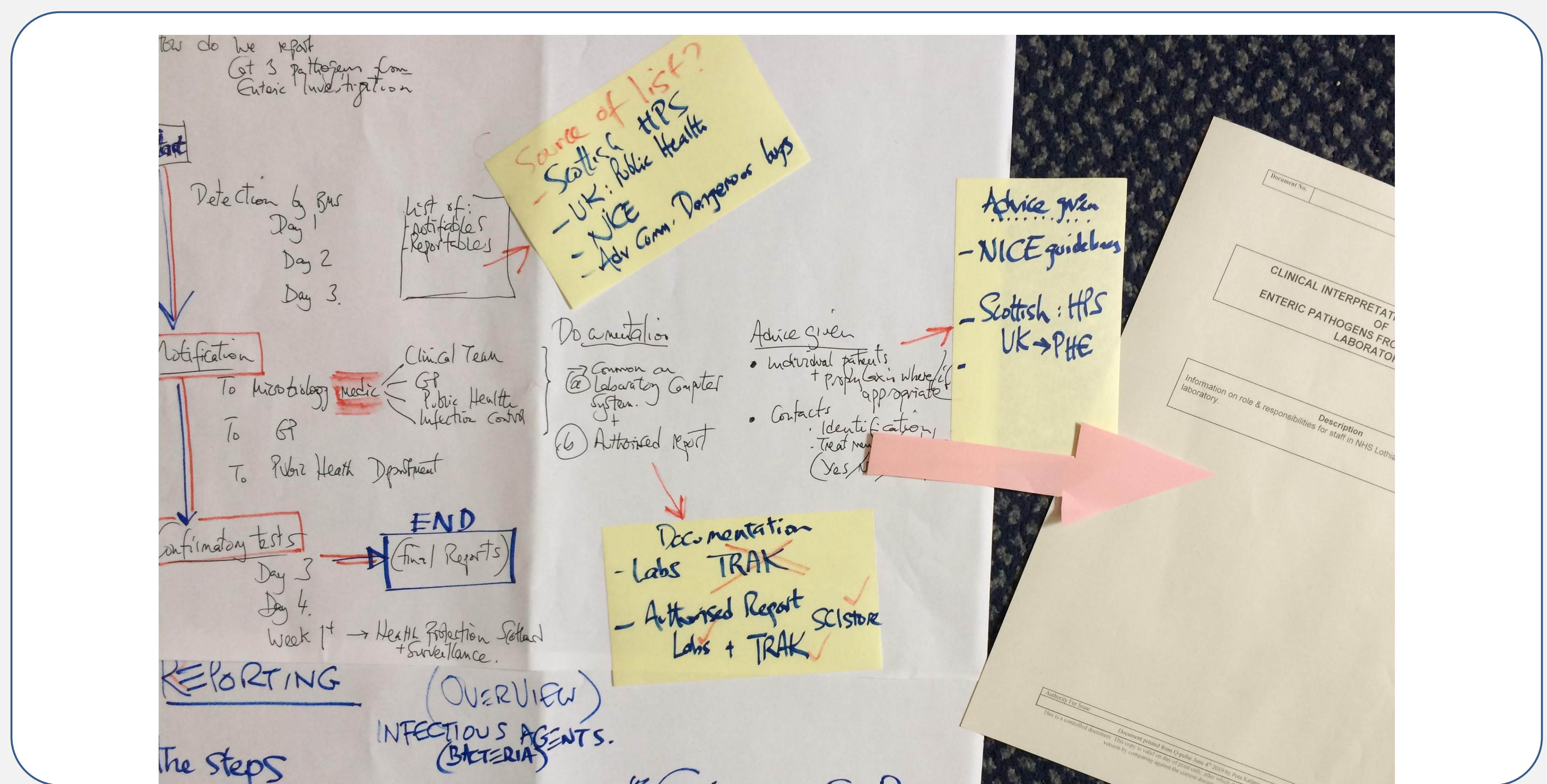
Medical Microbiology, NHS Lothian. Reporting of enteric pathogens is currently unstructured and varies resulting in inconsistent clinical advice given. It is important that this post-analytical process is consistent and in line with current national guidelines.

## Specific aim

To develop a standard operating procedure for reporting enteric pathogens in medical microbiology

## Measurement of improvement

From randomness to formatted.



## Tests of change

- Evidence of awareness of SOP
- Assessment of staff knowledge

## Tools

- QI tools used i.e.
- Process map

## Effects of change

Improvement in knowledge of process among junior medical and technical staff? A requirement for laboratory accreditation and reviewed yearly.

## Lessons learned and message for others

Ensuring critical parts of our service are documented. To enable staff esp new staff to learn in a consistent/standard way. Not many challenges anticipated. A short staff survey revealed desire to formalise process.