

2024 cohorts

Quality Academy Quality Improvement (QI) Skills course

The Quality Academy QI Skills course provides staff with the skills, knowledge and methodology to understand their system, identify quality improvement (QI) opportunities, implement them and measure the progress and outcomes.

There are six virtual QI skills courses planned for 2024. Register your interest [here](#) or complete the [Quality Academy application](#) form and return to qiacademy@nhslothian.scot.nhs.uk.

COHORT 23	Day 1 Tuesday 16 th January	Day 2 Tuesday 20 th February	Day 3 Tuesday 12 th March	Day 4 Tuesday 16 th April	Day 5 Tuesday 14 th May
COHORT 24	Day 1 Thursday 22 nd February	Day 2 Tuesday 19 th March	Day 3 Wednesday 17 th April	Day 4 Thursday 16 th May	Day 5 Tuesday 18 th June
COHORT 25	Day 1 Wednesday 23 rd March	Day 2 Tuesday 23 rd April	Day 3 Wednesday 22 nd May	Day 4 Thursday 20 th June	Day 5 Tuesday 30 th July
COHORT 26	Day 1 Wednesday 24 th April	Day 2 Wednesday 29 th May	Day 3 Wednesday 26 th June	Day 4 Wednesday 31 st July	Day 5 Thursday 29 th August
COHORT 27	Day 1 Wednesday 21 st August	Day 2 Thursday 19 th September	Day 3 Tuesday 22 nd October	Day 4 Tuesday 19 th November	Day 5 Tuesday 17 th December
COHORT 28	Day 1 Tuesday 27 th August	Day 2 Tuesday 24 th September	Day 3 Thursday 24 th October	Day 4 Thursday 21 st November	Day 5 Thursday 19 th December

A personal experience of the Quality Academy QI Skills course and completing a project with support from the QI team.

A little about you
 My name is Miranda Eodanable, and I am an educational psychologist on secondment to CAMHS to work on the Neurodevelopmental Assessment Pathways across Lothian.



Who did you work with?
 Matt Bell, Speciality Doctor, CAMHS is my QI collaborator, which has enabled lots of discussion and a great introduction to the systems and context of CAMHS and Community Paediatrics.

What did you hope to improve?
 I started the QI Academy in March 2023 with a focus on accessing parent feedback about the newly implemented ND assessment pathway in East Lothian designed by health and education.



What did you do?
 We tested a new parent questionnaire design and how to develop a procedure to encourage parental feedback. We are aiming for an online questionnaire to go live in October!

What were the benefits of QI clinics?
 Rebecca Fyffe, my QI coach, provided me with a welcoming space for questions and clarity for my next steps using QI tools and process. Plus, she was very patient with my list of questions!



How did attending the QI Academy help your work?
 The QI academy with regular coaching has really helped me to better understand the QI methodology and its tools, and most importantly its application across other projects and with other disciplines in NHS Lothian.

What would you do differently if starting your project again?
 On reflection, if I were to do the training again, I think I would try and be more confident in my use of PDSA cycles as it has really helped to shape our project.



Thank you Miranda for sharing your experiences and taking part in this feature



Quality Improvement (QI) clinics at the Royal Edinburgh Hospital

Fall into QI

QI clinics provide guidance and support on all aspects of QI including QI tools and data analysis.

QI clinics are available every Wednesday afternoon from 13:00 – 14:00 and 14:00 – 15:00. Additional days and times are also available.

Please contact your QI team at qi.mentalhealth@nhslothian.scot.nhs.uk to book your QI clinic*

* QI clinics can be held in person or online via Microsoft Teams

Quality Improvement (QI) clinics

Have an improvement idea?
 Not sure what to do next?

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To book your clinic, contact the QI team at qi.mentalhealth@nhslothian.scot.nhs.uk.

Mental Health Quality Improvement and Clinical Innovation Forum

Wednesday 06 September 2023

The Mental Health Quality Improvement and Clinical Innovation Forums take place at lunchtime to allow as many colleagues as possible to join in. A recording of this session is available to view [here](#).

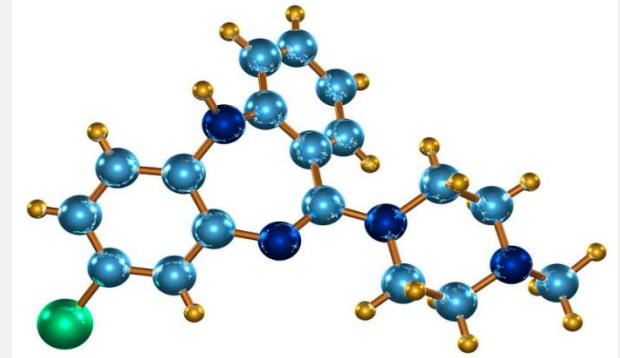


Significant improvement in earlier FBC sampling

Clozapine blood monitoring

Drs Sam Bresland and Anna Kamusella, trainee doctors in psychiatry explained how the introduction of a ward-based phlebotomist has improved clozapine blood monitoring in two Adult Acute Admission wards within the Royal Edinburgh Hospital (REH). The data demonstrated that earlier and consistent clozapine blood testing reduces waste and is improving safe clozapine management for patients in the two North Edinburgh wards.

A copy of the presentation is available [here](#).



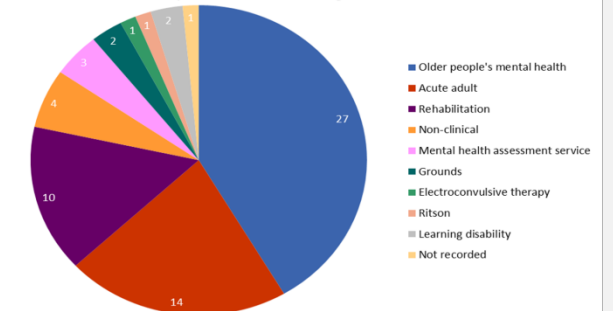
Gathering baseline data on 2222 calls at the Royal Edinburgh Hospital

Dr Naheed Raza, core trainee in psychiatry shared her audit of 2222 emergency calls made on the Royal Edinburgh Hospital site. Providing insights into the most common 2222 emergency calls and where they occur on site, it is anticipated that the findings from the audit will inform a more tailored approach to simulation training for trainee doctors to respond to 2222 emergency calls. Feedback from attendees will be reviewed to explore opportunities for improvement, and how trainee doctors can be supported to change how they prepare for being on call.

A copy of the presentation is available [here](#).

REH Site - Number of recorded 2222 emergency calls by area (n65)
May 2018 - Feb 2023

SOURCE: Manually collated from incident logs



For more information about Quality Improvement support for your project, or if you would like to present your own project at a future forum, please contact the team at qi.mentalhealth@nhslothian.scot.nhs.uk.

All lunchtime sessions are available through Microsoft Teams.