End of Life Care
Ward 204,
R.I.E

Our Journey……

Beginnings……

- We assembled a ward based End of Life Care Team and began collaborating with the Care Assurance Team
- We looked at current patient end of life care and identified areas for improvement
- We asked staff about needs and requirements to assist in EOL Care
- We looked at educational needs of staff

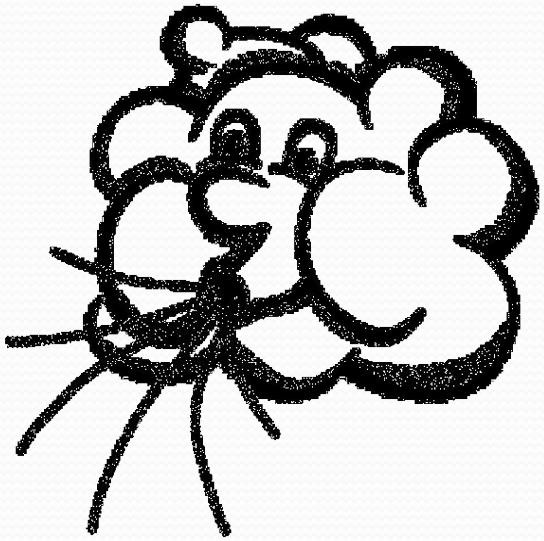
Aims of working with CAS Team, Standard 11 End of Life Care

- ***To improve End of Life Care in Ward 204***
- ***To achieve assurance for the End of Life Standard***
- ***To embed best patient centred care***
- ***To educate and support staff***
- ***To motivate staff interest***
- ***To encourage team work***

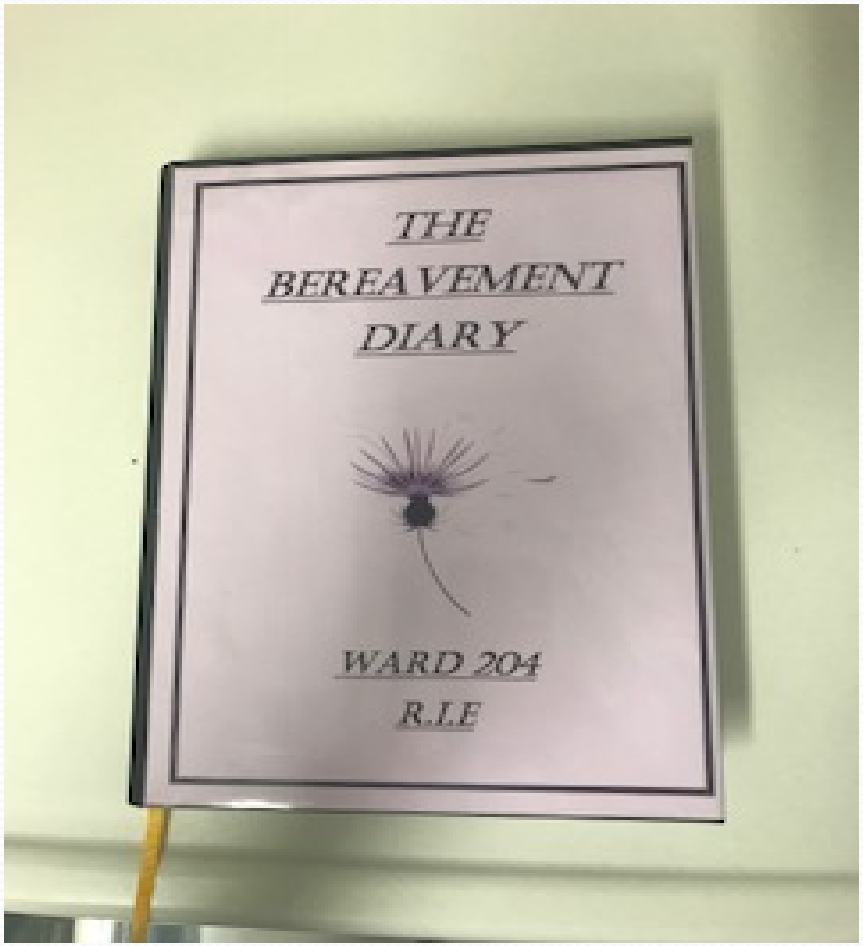
The F.A.C Trolley

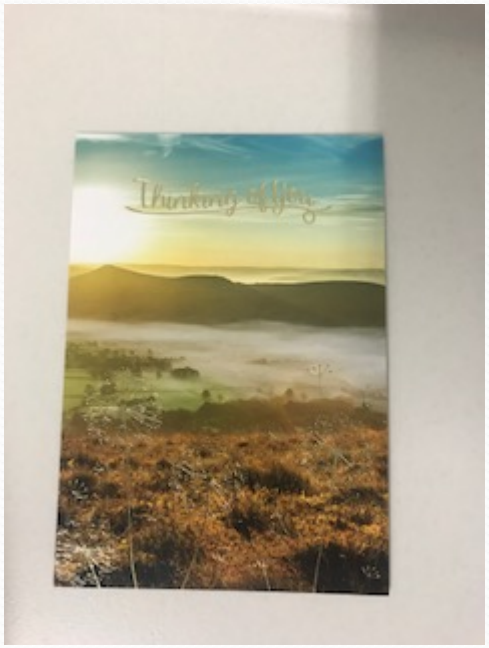
The End of Life Care Information Board

The E.O.L Ward Staff Update.... The Wheeze.....



The Bereavement Diary and condolence cards





The Thistle
The End of Life Symbol

- ***Aims of use***
- To embed the symbolism of the Thistle for patients who are at the end of their life.
- ***Pros and Cons***
- Listened to staff concerns/questions/worries
- Educated staff/ Use of the morning huddle
- Use of EOL Care Information Board/The Wheeze
- ***What was achieved***
- The Thistle was accepted and implemented onto the ward

Other projects and ideas.....

- A page for End of life care in the new ward based newsletter on line.
- An educational folder focusing on the questions patients and relatives ask when at end of life
- Flash cards to compliment this folder
- Piloting of patient belongings bags

Care Assurance Standard Number 11
End of Life Care

" End of life care encompasses support for those important to the person in coping with the dying phase and in the immediate bereavement period.

People who are dying should receive end of life care that enables a peaceful and dignified, natural death."