

SE Locality Managerial Oversight for Adult Protection cases

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Quality issue / initial problem

The *Adult Support Protection Standards* require “evidence of regular managerial oversight (weekly) of all Adult Protection cases”.

While reviews have occurred informally, a formal process is needed to ensure that standards are met and oversight is recorded.

Specific Aim

By 30 June 2018, 90% of all Adult Support Protection (ASP) cases in South East Edinburgh Health and Social Care Partnership will be reviewed weekly by Senior staff members, in line with Adult Support Protection Standards, and meet the 5 point checklist.

Measurement of improvement

Process measure Staff understanding of the new SOP

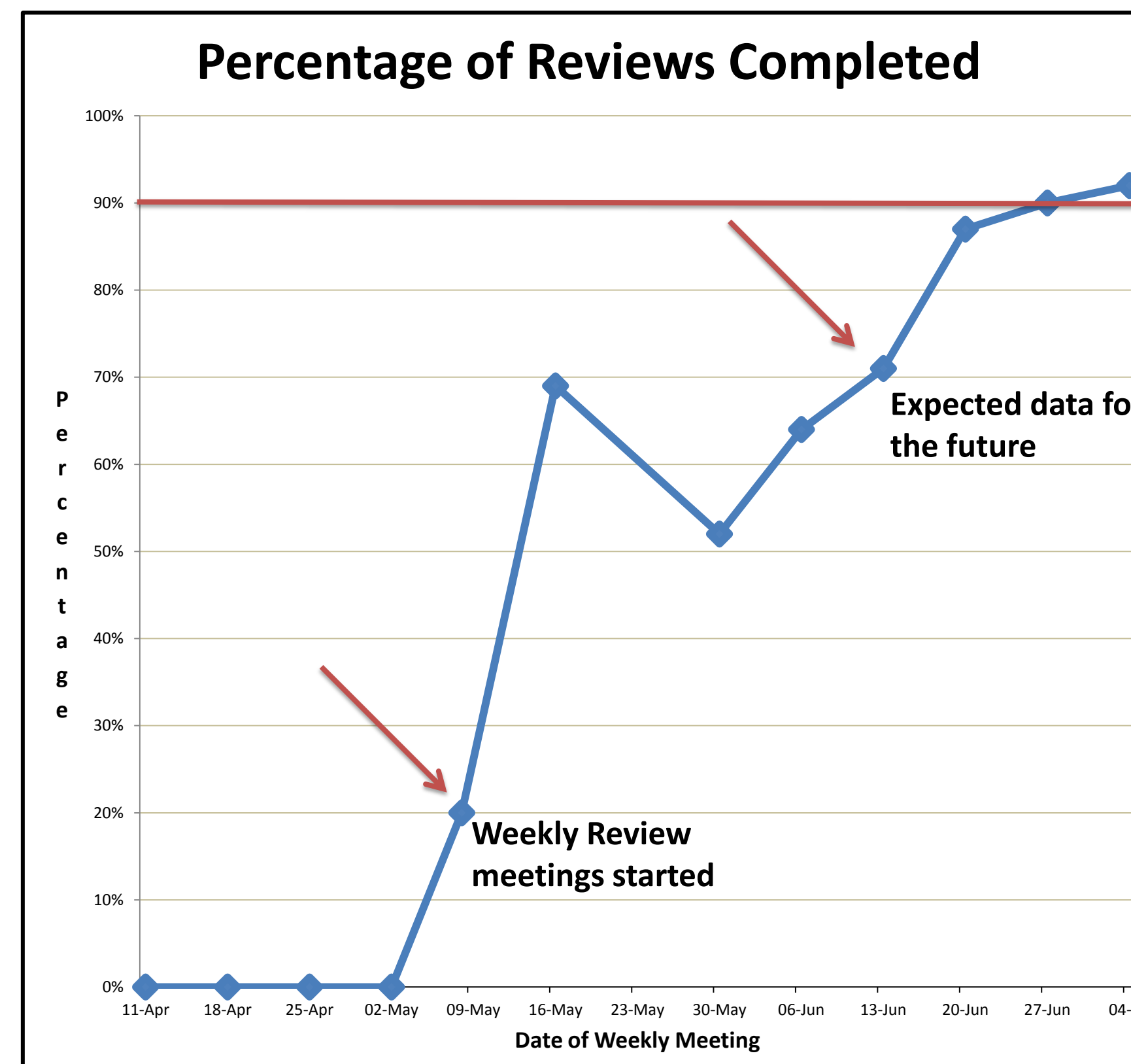
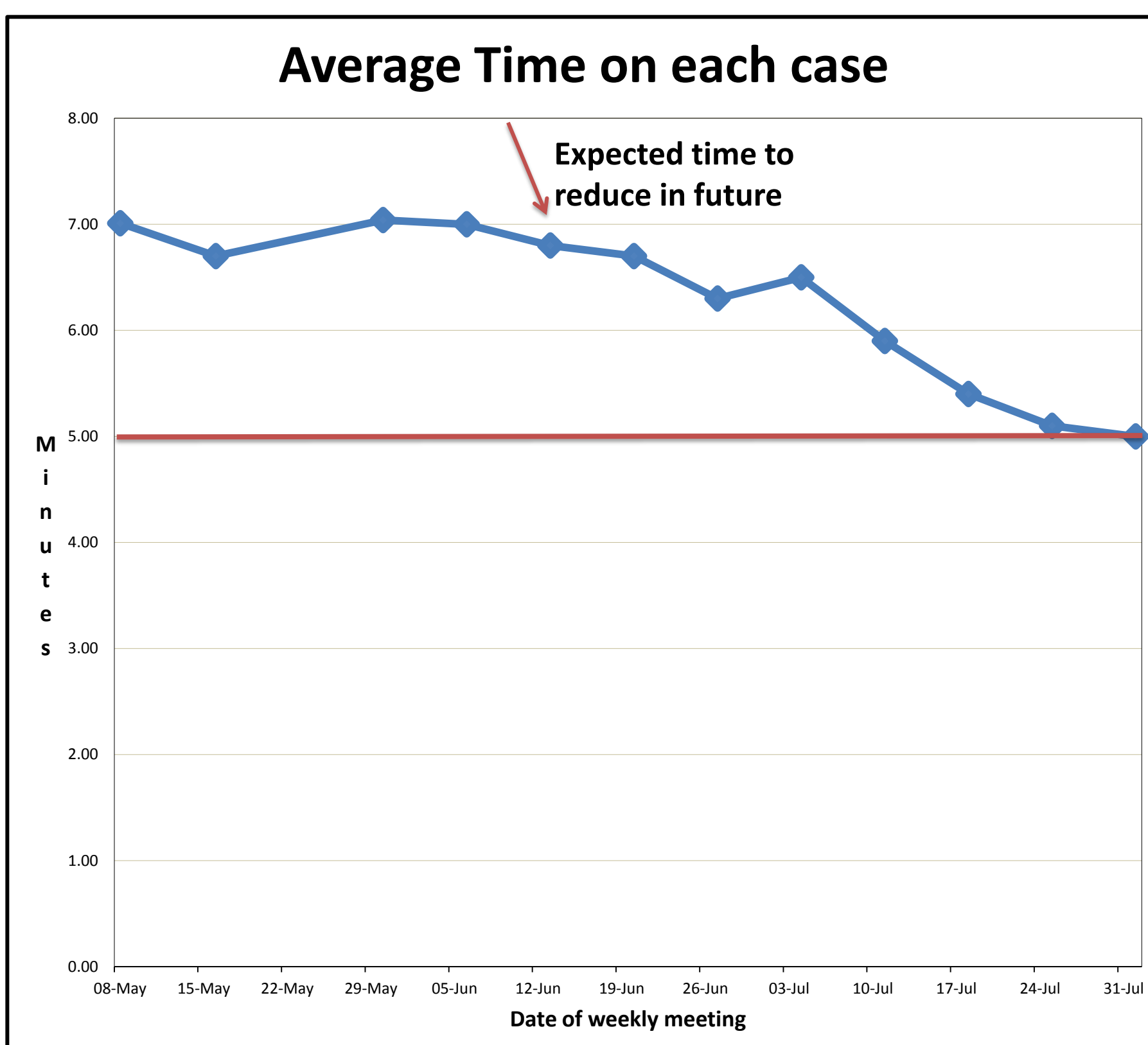
Outcome measure No. of ASP cases meeting the 5 point criteria

Balancing measure Impact on staff time

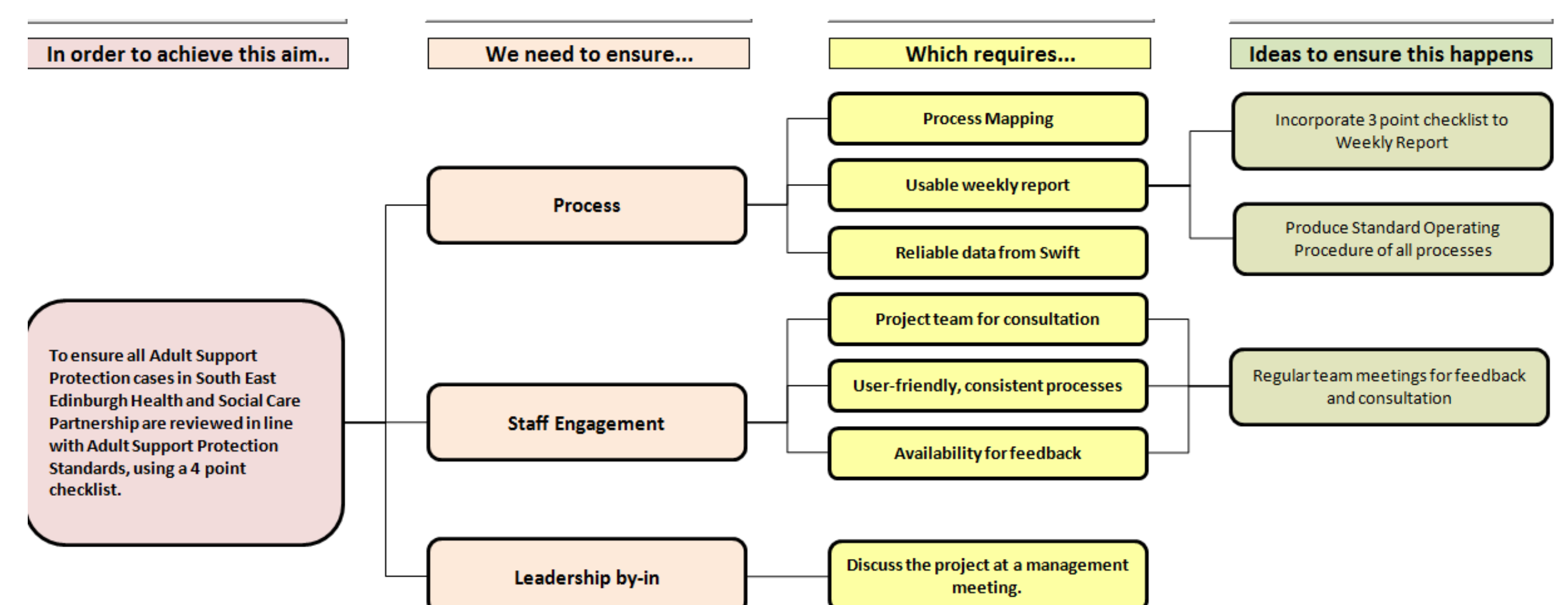
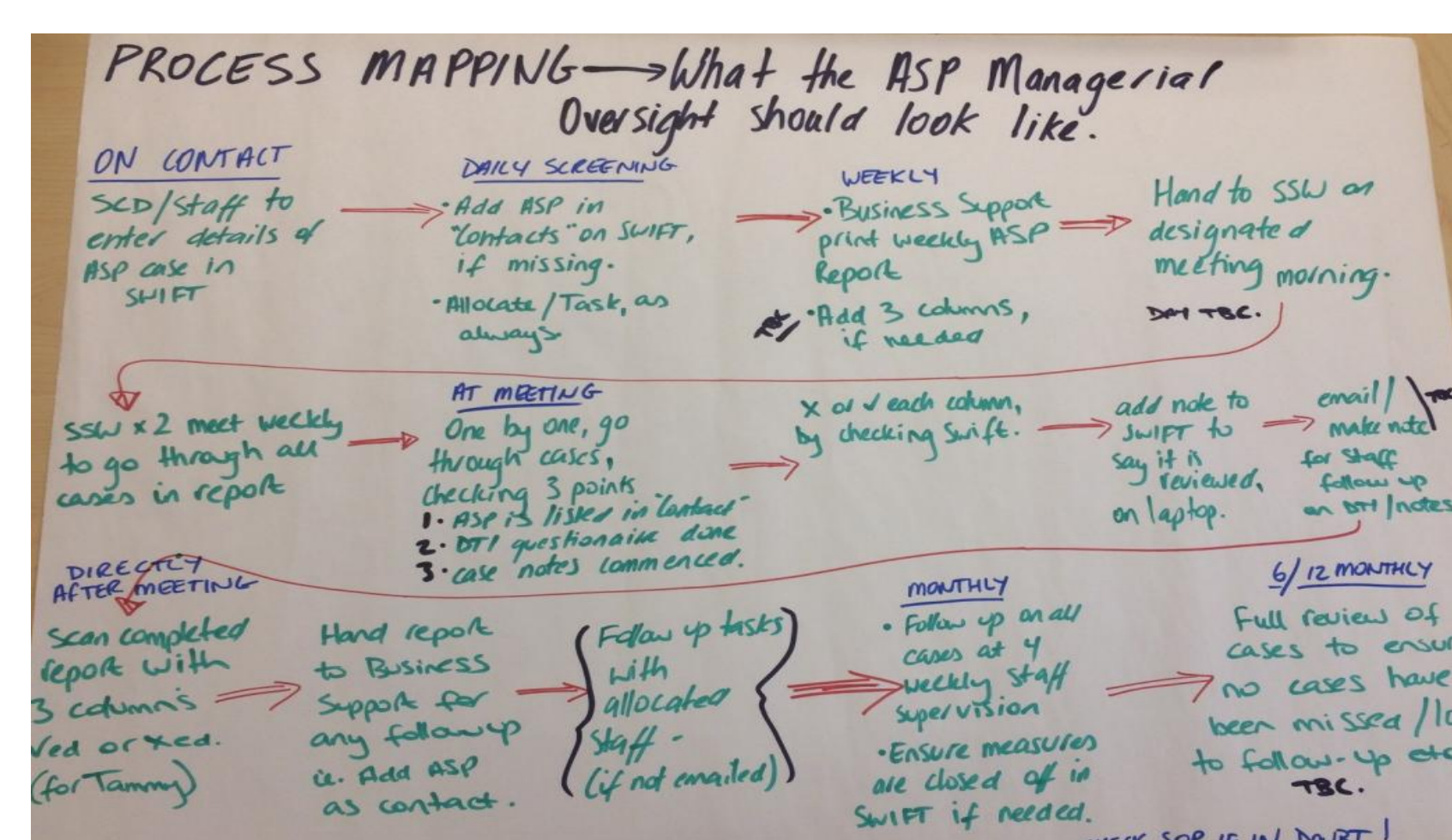
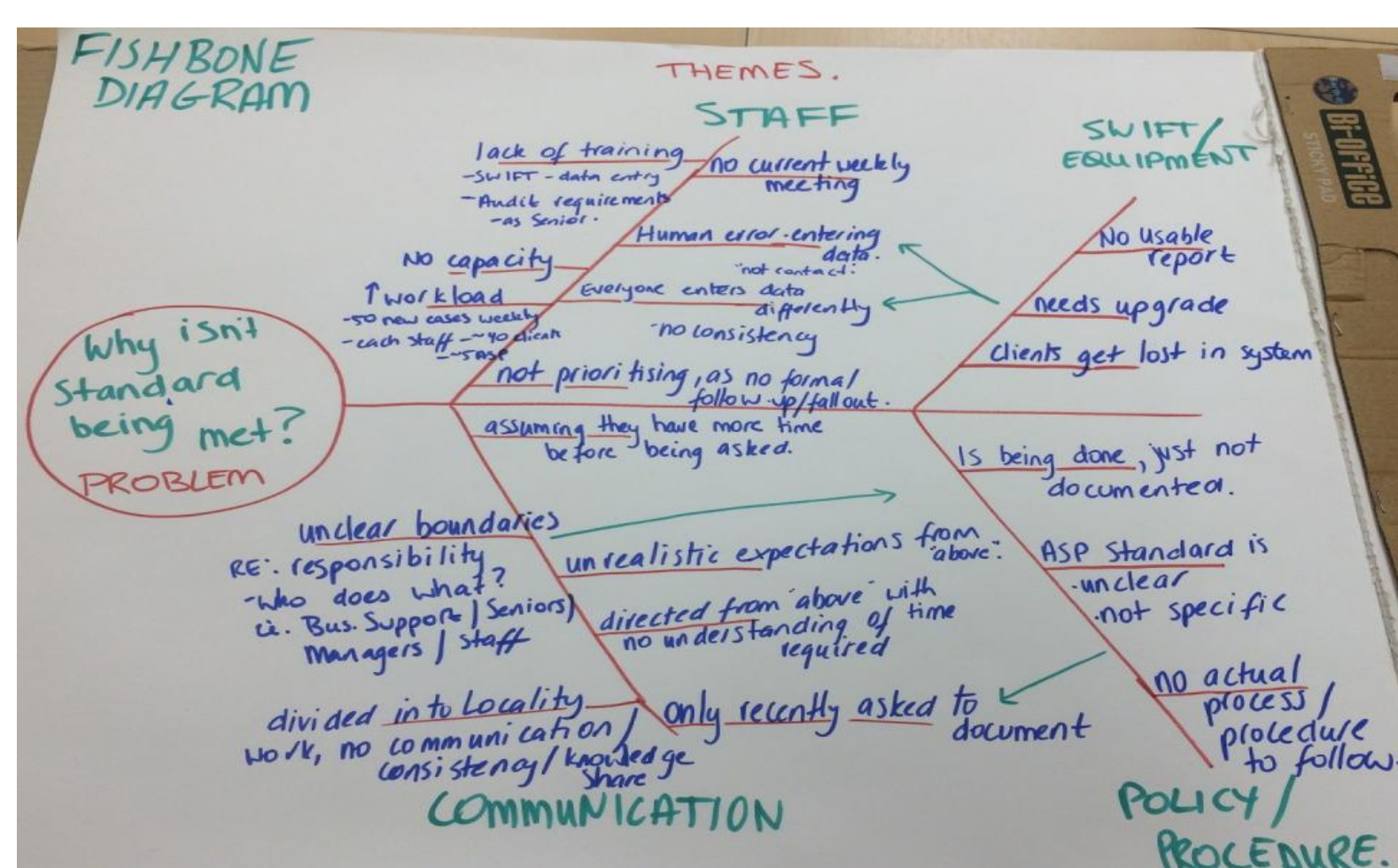
Tests of change

3 Test of Changes occurred

to match the Measures of Improvement.



Tools



Effects of change

- Set guidelines allow staff to identify and mitigate risks, and therefore improve service user outcomes and safety.
- Increases awareness of all current ASP cases and provides an opportunity for discussion to better support staff.
- Scale up and spread to other H&SCP Localities in Edinburgh ensures consistent work processes

Lessons learned and message for others

- Start with a small project with freedom in the end result
- Have a strong planning team – use the expertise of others, and leadership by-in
- Be adaptable and be prepared to test, and test again
- Time, unexpected Leave and regular work pressures were the main barriers for this project.