

## Support and training



Feel free to pop along to see us for a catch up and a brew. We will be delighted to meet you and answer all your QI related queries, or provide advice and/or support for your improvement project.

You can now find the QI Team in Ward 15 Seminar Room (by the Kitchen), 1st Floor, Mackinnon House.

### QI Clinics

Got an improvement idea or project you would like to discuss or get some support on. The QI team is based in REH and are happy and available to meet you.

QI Clinics are available to book by contacting the team at [qi.mentalhealth@nhslothian.scot.nhs.uk](mailto:qi.mentalhealth@nhslothian.scot.nhs.uk).

Quality Improvement (QI) clinics at the  
Royal Edinburgh Hospital

**NEW YEAR – NEW START**

Need guidance with starting or running QI Project?

### Keeping People Safe

The Keeping People Safe workshop on 06 December saw Craig Stenhouse formally launch the Keeping People Safe programme. QI Training was provided by the QI team for colleagues from Meadows, Blackford and Braids wards in QI modules, to develop understanding and confidence in using QI tools and methods to support improvement work on their wards.



During the workshop, each ward team identified a specific improvement project for their area. The ward teams developed their project aim, measures and change ideas to test. The QI team will be supporting ward teams with their improvement projects over the next 6 months.

The 2nd workshop for other wards has been rescheduled for 22 February.

Need help with a quality improvement project?

Book an appointment at one of our Quality Improvement (QI) Clinics:

QI Clinics are held on the 2nd Wednesday of every month,

13:00—14:00

14:00—15:00

MS Teams or Ward 15 Seminar Room

Please contact the team at [qi.mentalhealth@nhslothian.scot.nhs.uk](mailto:qi.mentalhealth@nhslothian.scot.nhs.uk) for a slot.

## What's new?

### **NES Quality Improvement Zone**

The QI Team at NES has developed a set of short animations to introduce the key steps in the Quality Improvement journey. The animations are ideal for people who are new to quality improvement, or if you are looking for a fun resource to introduce your team to the basics of what QI is and what it has to offer.

Each animation introduces an aspect of the journey in a way that highlights its importance and the contribution it makes to making your improvement work a success. At the heart of each animation is the key message that Quality Improvement is a team sport and something that should be done together with people who work in the team and people who are recipients of what the team does, whoever that might be!

Click [here](#) for more about the NES Quality Improvement Journey



### **NHS Scotland Event – 21 & 22 June 2022, Aberdeen**

#### **Call for posters: NHS Lothian submission by Monday 14 Feb**

There are eight poster categories for 2022 including 'Responding to and Learning from COVID-19'. Submissions are welcome from NHS Scotland employees, our voluntary and partner organisations, and other public or private sector organisations on any aspect of work they are undertaking in, with or on behalf of NHS Scotland.

The Event provides the opportunity for those working in and with the NHS in Scotland to come together to consider the challenges, to share best practice and the most innovative approaches to delivering the highest quality of care, and to take away tools and techniques that will support them in their various roles.

### **NHS Lothian Quality Improvement (QI) Academy**

The Quality Improvement course is designed to offer an introduction to quality improvement. The course will give participants a systems understanding of healthcare and how quality improvement tools can be used to improve these systems and measure their progress.

Sign up online at <https://qilothian.squarespace.com/register-interest>

### Quality Improvement Course



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